



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: Lundy M. Lewis

Serial No.: 09/577,232

Filed: March 23, 2000

For: *Method And Apparatus For Service Analysis
in Service Level Management (SLM)*

Attorney Docket No.: APB-022
(formerly C0441/7166 (TAH))

Group Art Unit: 2143

Examiner: David E. England

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Technology Center 2100

Commissioner for Patents
Post Office Box 1450
Alexandria, VA 22313-1450

NOTIFICATION OF CHANGE OF MAILING ADDRESS

Sir:

The mailing address of Applicants' attorneys has changed. Please take notice that the correct correspondence address for this application should now be as follows:

Customer No. 00959, whose address is:

Lahive & Cockfield, LLP
28 State Street
Boston, MA 02109

Please enter this change of mailing address in the file of this matter and continue to direct all correspondence to the principal attorney of record, Kevin J. Canning, Esq., at this changed mailing address.

Certificate of First Class Mailing (37 CFR 1.8(a))

I hereby certify that this transmittal letter and the papers referred to as being enclosed therein are being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Post Office Box 1450, Alexandria, VA 22313-1450 on:

November 13, 2003

Date

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Date: November 13, 2003